



# SUPERIOR

## FLOOD & FIRE RESTORATION INC.

## How to Help Prevent Water Damage

Here are a few small things you can do to minimize the risk of water damage.

### Tips & Tricks

- **Check periodically for small leaks.** Checking for small leaks, can prevent you from dealing with the culminating effect of a large leak in some cases.
- **Invest in braided hoses.** A braided hose that attaches to appliances will remain flexible and be more secure than other types.
- **Know where and how to turn off your water.** By orientating yourself with your surroundings, you will be able to prevent more water damage than necessary from unexpected events.
- **Check for faulty appliances.** Certain older appliances may have faced reoccurring problems, and a quick internet search for reviews may help you prevent future problems, or be more aware of what problems others have faced.
- **Store valuable items in waterproof containers.** If you store things such as photos or memorabilia in your basement, consider investing in heavy duty plastic bins.
- **Keep your insurance policy up to date.** In order to make sure you will be properly compensated, make sure you have a policy that will cover you, especially if you've undergone major renovations recently.
- **Get a double check from a plumber.** If you are already getting work done, why not get the plumber to just check out your other appliances too?

## Water Damage Dos and Don'ts

When you do come across a leak or flood what you do in the next 24 hours is crucial. If you don't act fast, you can face major damage in your home or business. Here is a quick list of some important do's and don'ts.

### Do

- Determine the source and if possible try to stop it or call a professional to stop it
- Turn off the main water supply
- Turn off electrical appliances
- Mop or blot as much of the excess water
- Prop items (such as wet-cushions) to prevent the spread of water
- Remove items from the area that could be damaged by the water, and try to empty the floors as much as possible
- Wipe off wood furniture
- Use saucers under furniture legs if carpet is wet
- Move artwork off walls to a dry area
- Call your insurance provider as soon as possible
- Call our 24/7 Emergency help line for assistance

### Don't

- Pull-up carpet and pad
- Touch electrical appliances if they are wet
- Turn on ceiling fixtures, or stay near sagging ceilings
- Leave books or anything with soluble dyes on wet carpets
- Turn up the heat above normal room temperature
- Attempt to dry carpeting with an electric heater
- Move anything around of your water is grey or black (it has been contaminated, and your risk spreading the contamination around).